

The Manager  
Neon,  
39 East Street,  
Bridport,  
DT6 3JX

**Date:** 29 July 2021  
**Ref:** 33422  
**Officer:** Steven Ireland  
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✉ [steven.ireland@dorsetcouncil.gov.uk](mailto:steven.ireland@dorsetcouncil.gov.uk)

Dear Sir or Madam

**Environmental Protection Act 1990 (as amended)**  
**Noise complaint: Neon, 39 East Street, Bridport, DT6 3JX**

I write to advise you that the council is in receipt of a complaint alleging that a noise nuisance is being caused by loud music and noise from customers leaving your premises.

Although the complaint has not yet been fully investigated, I am taking this opportunity to bring the matter to your attention in order that you might take any action that you consider appropriate. However, this letter should not be seen as indicating that the Council has made any judgement as to the validity of the complaint.

I have written to the complainant asking them to keep records of any further disturbance and to contact me again if the alleged problem continues. However, if I do not hear from the complainant again, the matter will not be taken further.

Should we continue to receive complaints then I will have no option but to investigate further. Our investigations may include observational monitoring or the use of noise monitoring equipment. I would also ask you to let your employees know about our investigations. Where the council determines a statutory nuisance, the council has a legal duty to take action to secure an abatement of the nuisance.

Should you wish to discuss the matter further, please do not hesitate to contact this office. You should note, however, that I am not at liberty to reveal the identity of the complainant as it is this Council's policy to treat all complaints in a confidential manner.

Yours faithfully

*Steven Ireland*

**Steven Ireland**  
**Technical Officer - Public Health**